ONLINE-VeTS
Veterinary Telediagnostic Services

How do I resubmit a case that was cancelled, reported, or in storage?

All cases that have not been submitted for review within 3 days, will be moved to storage.

Cases in storage can be seen on the **Submit Request** page for 10 days:

Reports that have been completed or cancelled, can be seen on the Submit Request page for 24 hours.

If the case is not found on the Submit Request page, it can be found from **All Exams** under the **Review My Cases** drop down menu:

NOTE: The Filter Dates on the All Exams page may need to be adjusted to include the date the exam was sent to DVMInsight.
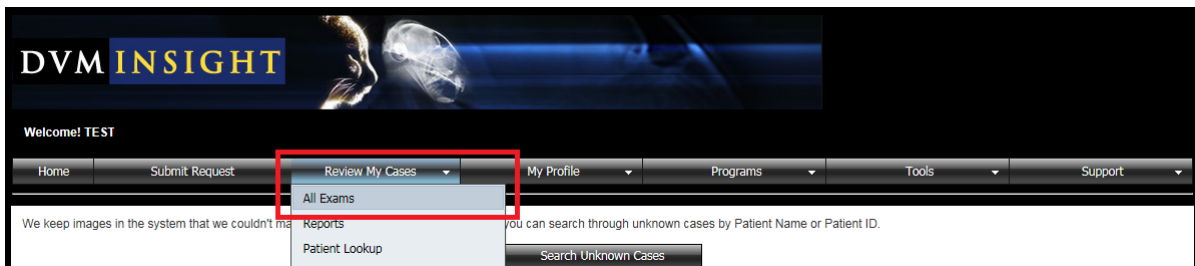
To make a case available for resubmission:

1. Once you have found the case you would like to submit, click on the Patient ID or Patient Name link

2. Click **Make Case Available for Interpretation**

Patient Information:

Exam Number:	2005794		
Hospital	TEST HOSPITAL AS		
Patient ID:	78059		
Patient Name:	test^test		
Responsible Person	test^test		
Patient Species	CANINE		
Patient Breed	MIX		
Modalities in Exam	OT	Exam Date	02/07/2017
Receiver Port	4007	Exam Time	9:21:20 PM
Number of Images	1	Received First Image Date	2/7/2017
Company	DVMinsight, Inc.	Received First Image Time	1:22 PM
Disposition	STORE	Last Image Added:	2/7/2017 1:22:54 PM
Send Type	DICOM	Average Time (Minutes):	9999.00
Closed:	☑	Exam File Size (KB)	801.87

[Make Case Available for Interpretation]

[Launch Simple WebViewer]   [Launch DICOM Viewer]   [Get Zip File of Images]

3. After the page refreshes, the case has moved from storage to **Cases Needing User Attention**, return to the **Submit Request** page.